



Hôtel  
**ARISTOCRATE**  
Québec

## Sustainability Policy

### BWP Hôtel Aristocrate

The BWP Hotel Aristocrate is committed to minimize its impact on the environment by advocating the conservation of resources, sustainable sourcing and the mobilization of customers and employees.

In order to respect this commitment, the entire BWP Hotel Aristocrate team will strive to:

- Responsible management of the environmental impacts of our activities;
- Reduce water and energy consumption by using efficient and best practices;
- Minimize waste and pollution;
- Comply with all relevant environmental laws;
- Properly handle and minimize the use of hazardous substances;
- Take into account ecological considerations in procurement decisions;
- Train all staff members in sustainability management practices;
- Mobilize our guests in reducing our environmental impact;
- Continue to improve our facility's sustainability management and performance through an annual review process.

The BWP Hotel Aristocrate has obtained 4 Green Keys under the Green Key Ecological Rating Program and participates in the Clean The World program.

The BWP Hotel Aristocrate will meet its sustainability commitments while maintaining the highest standards of services for our customers. The policy is assessed annually by a committee headed by senior management.

For more information regarding the BWP Hotel Aristocrate's Sustainability Policy and Program, please contact the General Manager, Caroline Viens at 418-653-2841 or by email [c.viens@hotelaristocrate.com](mailto:c.viens@hotelaristocrate.com)

*Caroline Viens*  
Directrice générale

*20 janvier 2023*

## Specific actions - Sustainability Policy

### BWP Hôtel Aristocrate

- General environmental management strategies
- Continuous improvement in all departments
- Energy conservation and efficient use
  - Energy efficient bulbs and lighting
  - Energy management system
  - Temperature standards at room thermostats when unoccupied
  - Use of motion detectors for lighting storage areas
  - Preventative maintenance of refrigerators and bathroom plumbing
- Conservation and efficient use of water
  - Optional towel and linen exchange program in the rooms;
  - Fresh water dispenser available 24 hours for customers
- Waste management and reduction, reuse and recycling of resources
  - Recycling of Nespresso coffee capsules
  - Recycling of soaps and bottles of hygiene products for the rooms
  - Glasses and pitchers of water in meeting rooms
  - Recycling bins in all bedrooms and meeting rooms
  - Reduction of administrative paper consumption
  - Recycling of cans and bottles
  - Restaurant: composting and local purchase
- Reduction, use and proper handling of hazardous and toxic substances
- Integration of environmental considerations into purchasing decisions/strategies
  - Use of dispensers for hygiene products in the rooms instead of single-use containers
  - Natural hygiene products:- recycled and recyclable plastic bottle and lid
  - Elimination of aerosol purchase
- Relevant training and education
  - Awareness, communication and training of employees regarding the importance of their participation in sustainable development
  - Multi-department environmental committee
- Community Cooperation, Community Participation and Support
  - Donation of linen, furniture and bedding to community organizations;
  - Participation in the Clean the World program